

## Event Location Map Help

The map feature pulls the address listed in the **Where and When** section of the event listing. Google Maps then uses this information to create a **Google Map of the event location**.

### FAQ:

#### 1) Why isn't the map working?

The map feature pulls the address listed in the “Where and When” section of the event listing. If Google does not recognize this information as a valid address it will approximate to the next listed location.

#### 2) Why can't I preview the map?

The preview map feature was built to work with a different mapping tool. Your map can be previewed by going to the front end of the event. You can access this by clicking on the “Show me what participants will see” link location on your listing homepage or by locating your event on Active.com.

#### 3) How can I get the map to disappear?

Please note that the “Display Map” option was designed to work with an older version of the registration center. You can remove the map function by entering an address unrecognized by Google Maps (see below).

#### **Where and When?**

Complete the information below.

Where does this listing take place?

\* Location:

Examples: Central Park, High School Gymnasium

Street address:  [ [view map](#) ]

Example: 123 Main Street, Corner of 1st Avenue and Main Street

Note: Address required to use Active.com's mapping feature.

Display Map?  Yes  No

City: \*

Country: \*  ▼

State: \*  ▼

Zip/postal code: \*